



MEMORANDUM

TO: Medicaid Providers

FROM: El Paso Health Plans

DATE: December 2, 2021

RE: **Upcoming PEMS Webinar Scheduled for December 7th**

Effective December 13, 2021 Provider Enrollment Management System (PEMS) will automate and streamline the provider enrollment process by removing the requirement to use paper forms, simplifying the process for providers to complete their National Provider Identifier (NPI)-based enrollment.

When: December 7 from 10 a.m. – noon CST

The PEMS webinar will cover the following topics:

- **What providers need to know before accessing PEMS, such as what PEMS is and information on TMHP User Accounts and the Message Dashboard**
- **How to use PEMS**
- **How to submit an application or request**
- **What to do after providers submit their application through PEMS**
- **Resources available to providers**

To register for the upcoming PEMS webinar, visit:

<https://www.tmhp.com/news/2021-11-05-register-now-pems-provider-webinar>

As a reminder: The Transition Period is effective Dec. 1, 2021. The last day to submit electronic enrollment applications, fax requests, electronic maintenance requests, or submit these items through Provider Enrollment on the Portal (PEP) or Provider Information Management System (PIMS) is Nov. 30, 2021. Providers planning to submit paper enrollment applications, fax requests, or maintenance requests should be aware that after Nov. 30, 2021, these will no longer be accepted.

If you have any questions regarding this communication please feel free to contact our Provider Relations Department at 915-532-3778.

More information on PEMS can be found at [Provider Enrollment | TMHP](#)